



#### Recommendation 1

- New staff now in post x 2
- Monitoring Waiting List
  - > Review of those on waiting list
  - ➤ Means testing sooner and follow up
  - ➤ New Panel process
  - ➤ New Feasibility process
  - ➤ New 'You are Here' leaflet



Recommendation 2, 3, 4 & 5

- Recommendation 2 University Study
   Separate Report DFG Impact
- Recommendation 3 Increase New Build
   Initial meetings held with planning but will be part of Local Plan update too.
- Recommendation 4 & 5 RP's
   Separate report RP Progress



Recommendation 6 – Communication

- All Letters updated
- Pathway established
- Customer feedback updated
- DFG Application Form simplified



Recommendation 7 – Streamlining Processes

### In addition to Recommendation 1:

- Referral form updated
- Implementation of new software system
- Discussion ongoing with procurement
- Away Day with OT/DFG teams with Foundations present



Recommendations 8 & 9

## Recommendation 8 – HIA

OT now in First Contact

# **Recommendation 9 – Flat Pack Extensions**

- Discussions ongoing
- Foundations covering subject also so awaiting their outcomes to take this further



Recommendation 10 – Military Compensation

- Council wide approach
- Impact minimal on DFG's
- Monitoring now in place
- OT referral form updated to include this





